

USF/Aunt Bertha Resource Website

<https://floridamedicaidmentalhealth.auntbertha.com/>

About: The USF Florida Center for Behavioral Health Improvement and Solutions is collaborating with Aunt Bertha, a web-based site that provides information on reduced-cost or free resources in areas relating to health care, housing, food, and transportation, with a focus on the 30 rural counties in Florida.

How do I search for local resources? Providers can search by zip code and keyword for reduced-cost or free resources available in their area. Providers also have the ability to make web-based referrals or print information for their clients.

- First, enter the local zip code to find all the free or reduced-cost resources that serve your area and click “search”.

Note that you must first search by zip code through the home page before being able to search by keyword.

Search for behavioral and physical health services and community resources including housing, food banks, and transportation.

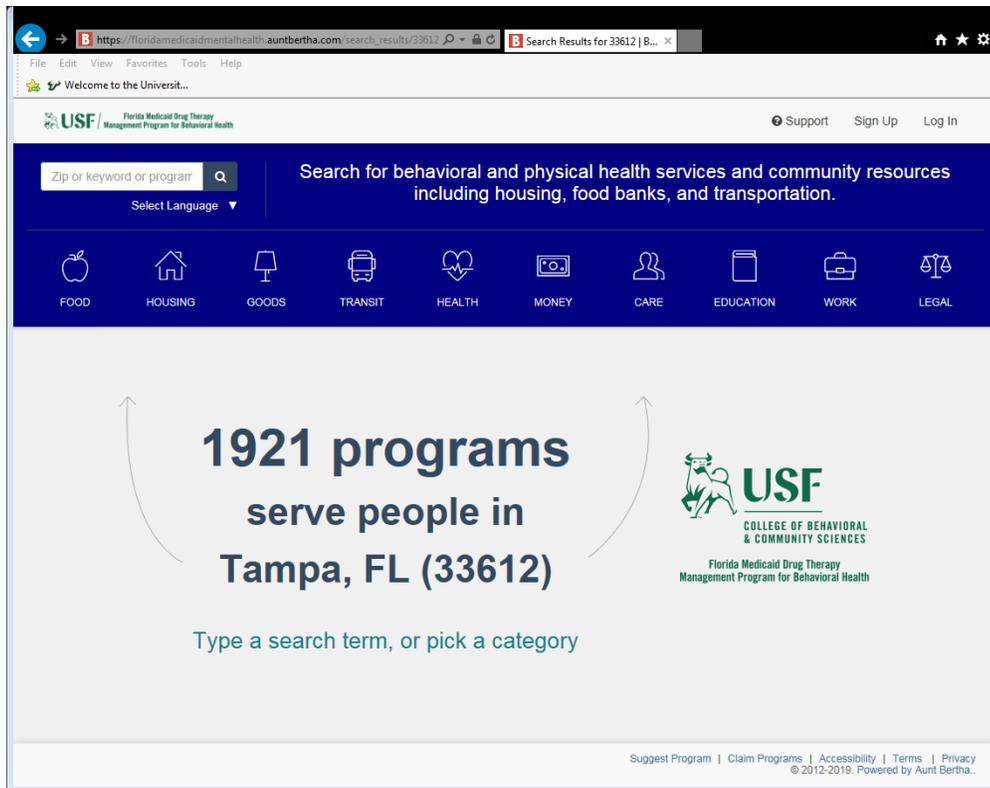
Zip

Enter zip code of interest here and click “search”

USF
COLLEGE OF BEHAVIORAL & COMMUNITY SCIENCES
Florida Medicaid Drug Therapy Management Program for Behavioral Health

For any questions or feedback relating to the USF/Aunt Bertha resource website, please email Sabrina Singh at sabrinasingh@usf.edu.

- After entering your zip code and clicking “search”, this is the screen that will come up:

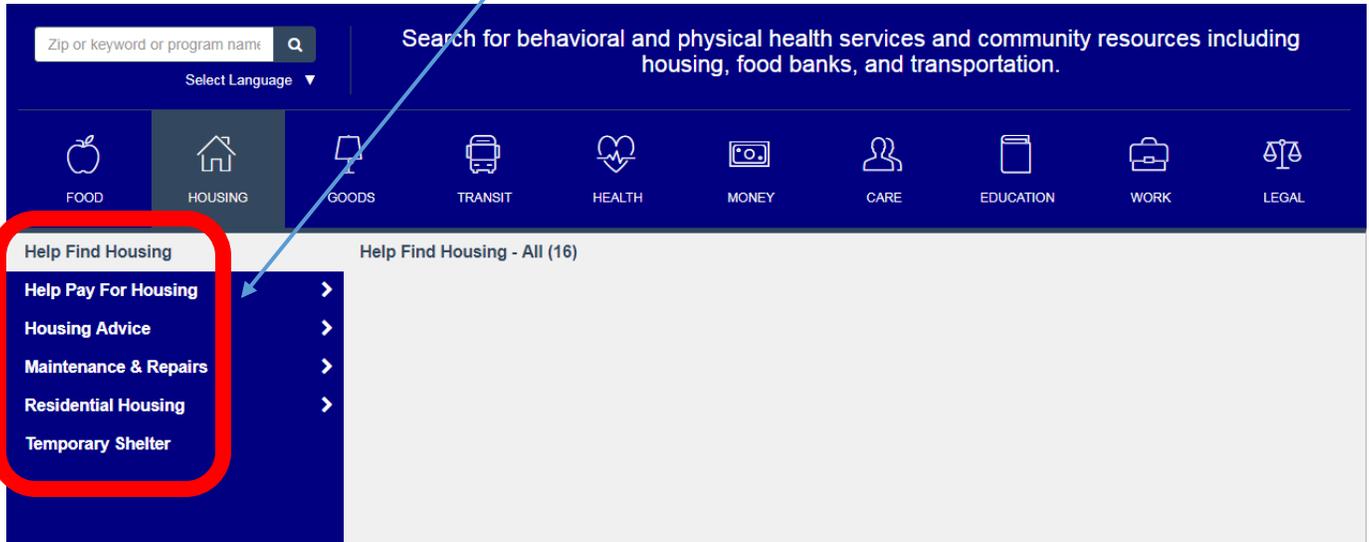


- Then, click on the category of interest (food, housing, goods, etc.) to pull up available resources

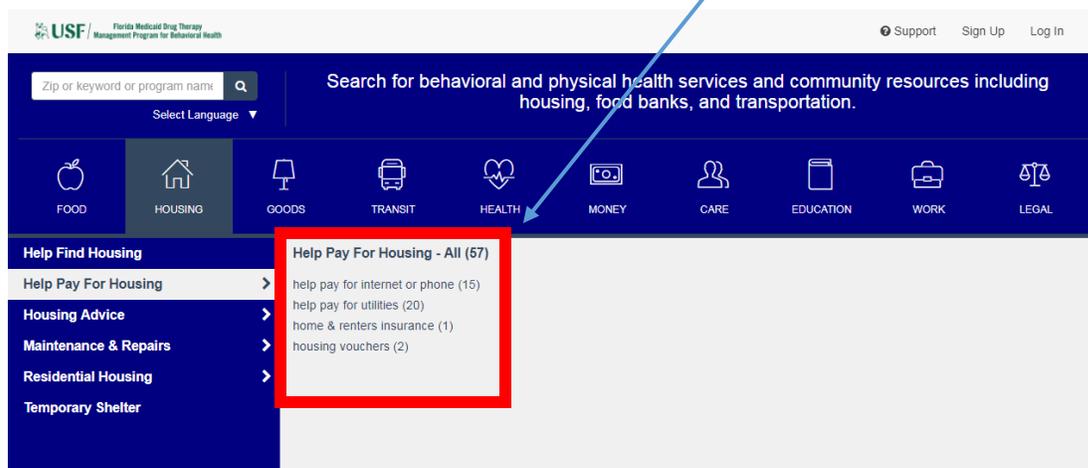


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For example, if you click on “housing”, the next screen provides housing sub-categories by keyword such as “help pay for housing”, “housing advice”, “maintenance and repairs,” “residential housing,” and “temporary shelter.”

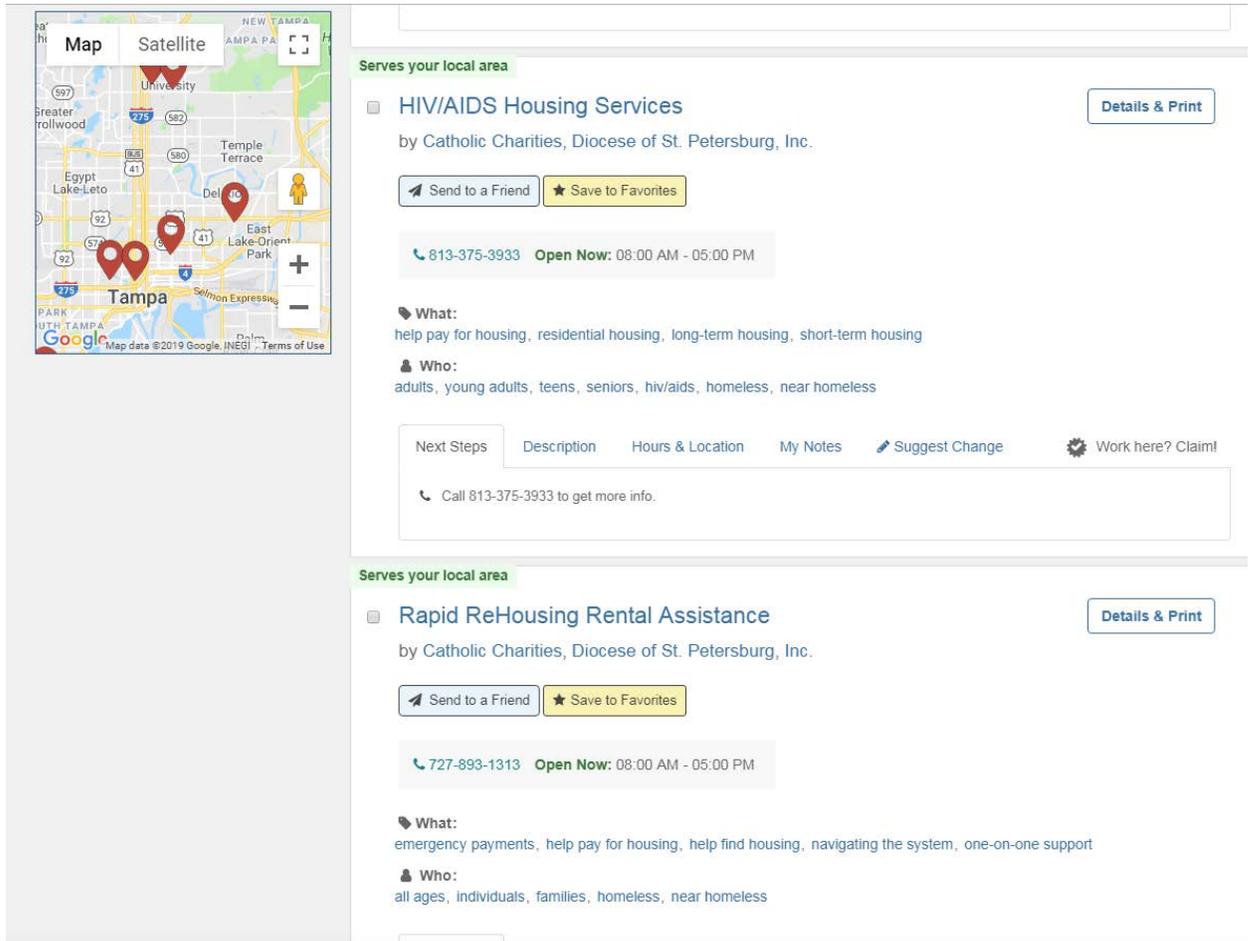


- Clicking on one of these sub-categories provides a list of all the resources within this sub category in parenthesis and further classifies the types of resources available. In this example, clicking on “help pay for housing” shows there are 57 total resources (listed in parenthesis). These resources can be further classified as help pay for internet and phone (15 resources), help pay for utilities (20 resources), home and renters insurance (1 resource) and housing vouchers (2 resources) in the search zip code.



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- If you click on “help pay for housing – All (57)”, all the relevant resources in this category will be shown, and you can click on each resource individually for more information.



The screenshot displays a web interface with a map on the left and two resource listings on the right. The map shows Tampa, Florida, with several red location pins. The first listing is for "HIV/AIDS Housing Services" by Catholic Charities, Diocese of St. Petersburg, Inc. It includes a phone number (813-375-3933), operating hours (08:00 AM - 05:00 PM), and a list of services: help pay for housing, residential housing, long-term housing, and short-term housing. The target audience is adults, young adults, teens, seniors, HIV/AIDS, homeless, and near homeless. The second listing is for "Rapid ReHousing Rental Assistance" by the same organization. It includes a phone number (727-893-1313), operating hours (08:00 AM - 05:00 PM), and a list of services: emergency payments, help pay for housing, help find housing, navigating the system, and one-on-one support. The target audience is all ages, individuals, families, homeless, and near homeless. Both listings have "Send to a Friend" and "Save to Favorites" buttons, and a "Details & Print" button. A "Next Steps" tab is active for the first listing, showing a call to action: "Call 813-375-3933 to get more info."

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You can also search by keyword:

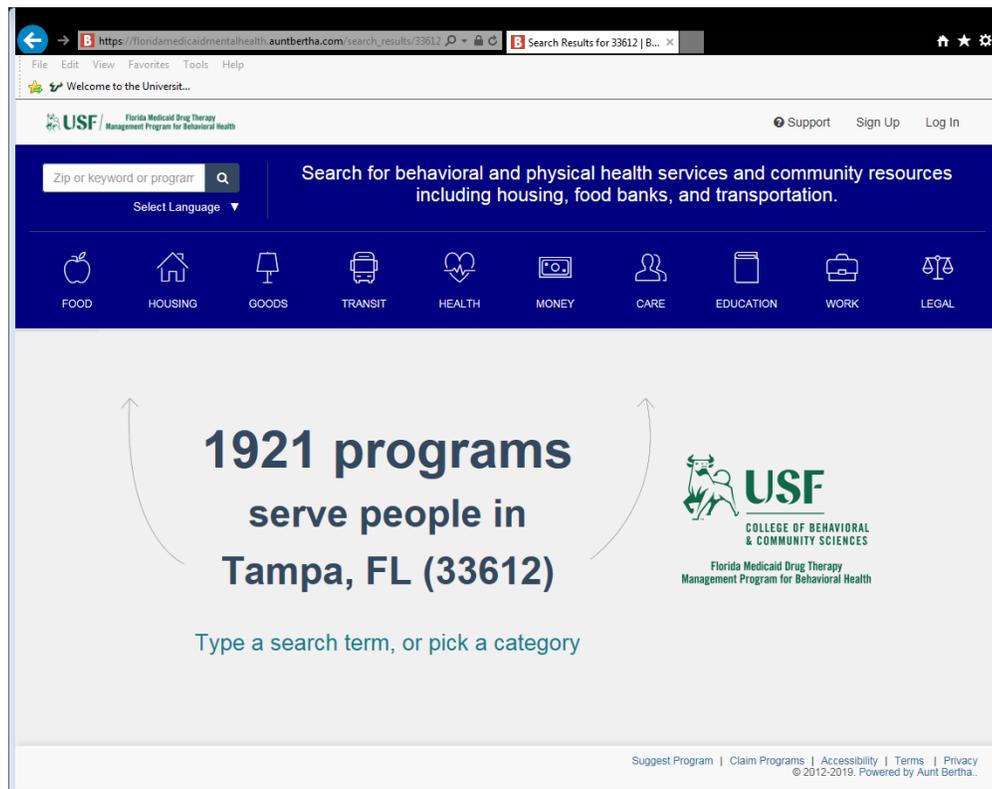
- First, enter the local zip code to find all the free or reduced-cost resources that serve your area and click “search”.

Note that you must first search by zip code through the home page before being able to search by keyword.

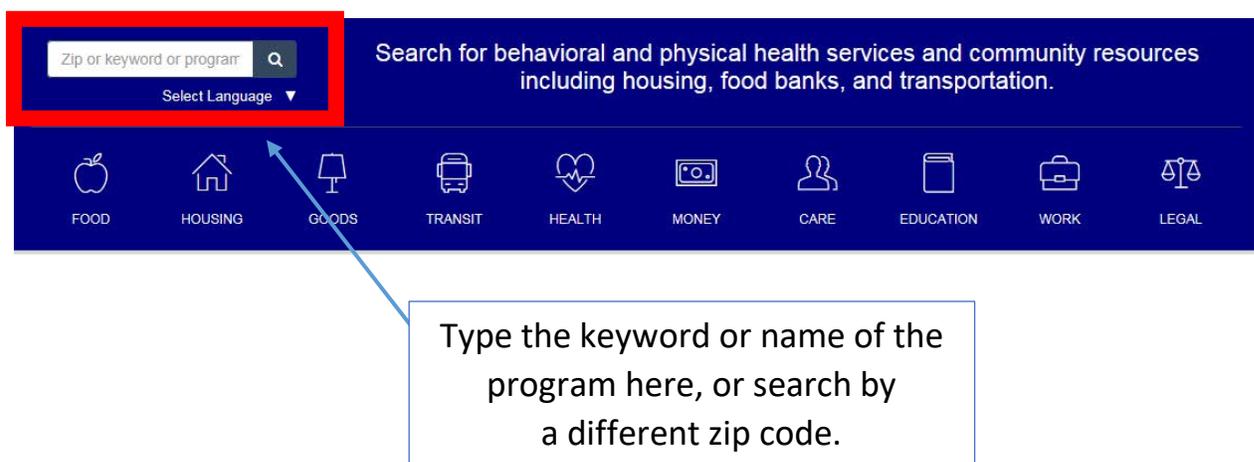


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- After entering your zip code and clicking “search”, this is the screen that will come up:



- Instead of clicking on the category of interest, type the keyword or name of the program in the search box that comes up on the screen. You can also search by a different zip code by typing the zip code of interest in this box.



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- Searching by keyword (for example, the keyword housing) provides a list of resources with the best match to the keyword.

Select Language ▼

FOOD HOUSING GOODS TRANSIT HEALTH MONEY CARE EDUCATION WORK LEGAL

Tampa, FL (33612) / showing results for search: **housing** < 1 - 25 of 259 >

Sort by Best Match Closest

Personal Filters Program Filters Income Eligibility

Map Satellite

Best Matches
These programs contain all of the word(s) you searched in the provider name, program name, or description and are likely to be the most relevant matches.

Serves your local area

Transitional Housing
by Alpha House of Tampa
Details & Print
Send to a Friend Save to Favorites
7.88 miles away 208 South Tampania Avenue, Tampa, FL, 33609 (Get Directions) Open Now: 08:00 AM - 05:00 PM

What:
short-term housing

Who:
adults, young adults, teens, homeless, mothers, with children

Next Steps Description Hours & Location My Notes Suggest Change Work here? Claim!

Call 813-875-2024 to get more info.

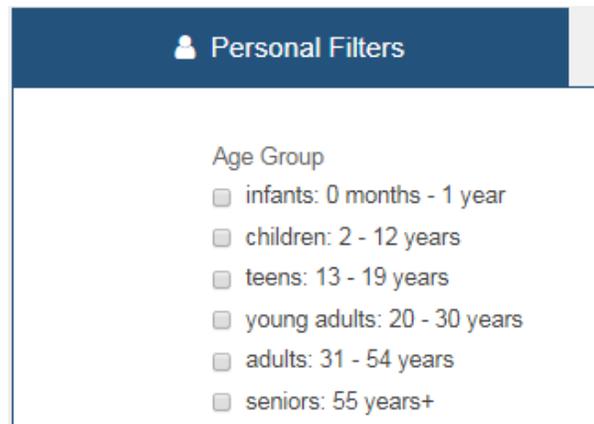
Serves your local area

HUD Public Housing Program
by Tampa Housing Authority (THA)
Details & Print
Send to a Friend Save to Favorites
8.85 miles away 5301 W Cypress St, Tampa, FL, 33607 (Get Directions) Open Now: 08:00 AM - 05:00 PM

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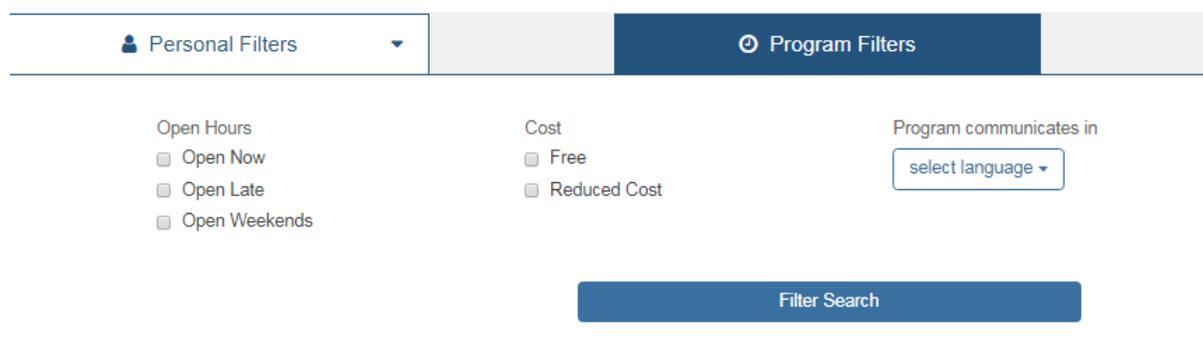
Whether searching by zip code or keyword, resource search results can be further refined by using personal filters or program filters.

- **Personal filters** filter resources by parameters such as the age group served, income status; resources for parents, dependents, or caregivers; and resources for active duty military or veterans.



The image shows a dark blue header bar with a white person icon and the text "Personal Filters". Below the header, the text "Age Group" is displayed. Underneath, there are six unchecked checkboxes with corresponding labels: "infants: 0 months - 1 year", "children: 2 - 12 years", "teens: 13 - 19 years", "young adults: 20 - 30 years", "adults: 31 - 54 years", and "seniors: 55 years+".

- **Program filters** filter by hours of operation and cost (free versus reduced cost)



The image shows a navigation bar with two tabs: "Personal Filters" (with a person icon and a dropdown arrow) and "Program Filters" (with a magnifying glass icon). Below the navigation bar, there are three filter sections: "Open Hours" with three unchecked checkboxes ("Open Now", "Open Late", "Open Weekends"); "Cost" with two unchecked checkboxes ("Free", "Reduced Cost"); and "Program communicates in" with a dropdown menu labeled "select language". At the bottom of the filter section is a dark blue button labeled "Filter Search".

- Checking any of the boxes under personal filters or program filters will list the available resources with the filters applied.

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