# USF/Aunt Bertha Resource Website

## https://floridamedicaidmentalhealth.auntbertha.com/

**About:** The USF Florida Center for Behavioral Health Improvement and Solutions is collaborating with Aunt Bertha, a web-based site that provides information on reduced-cost or free resources in areas relating to health care, housing, food, and transportation, with a focus on the 30 rural counties in Florida.

**How do I search for local resources?** Providers can search by zip code and keyword for reduced-cost or free resources available in their area. Providers also have the ability to make web-based referrals or print information for their clients.

- First, enter the local zip code to find all the free or reduced-cost resources that serve your area and click "search".

  Note that you must first search by zip code through the home page before being able to search by keyword.



*For any questions or feedback relating to the USF/Aunt Bertha resource website, please email Sabrina Singh at sabrinasingh@usf.edu.*

- After entering your zip code and clicking "search", this is the screen that will come up:



- Then, click on the category of interest (food, housing, goods, etc.) to pull up available resources



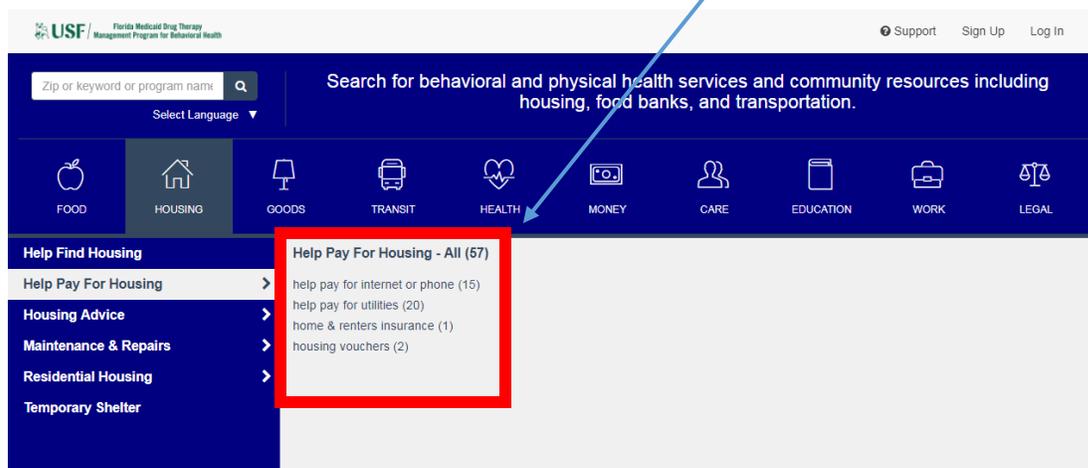Click on categories such as food, housing, etc.

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For example, if you click on "housing", the next screen provides housing sub-categories by keyword such as "help pay for housing", "housing advice", "maintenance and repairs," "residential housing," and "temporary shelter."
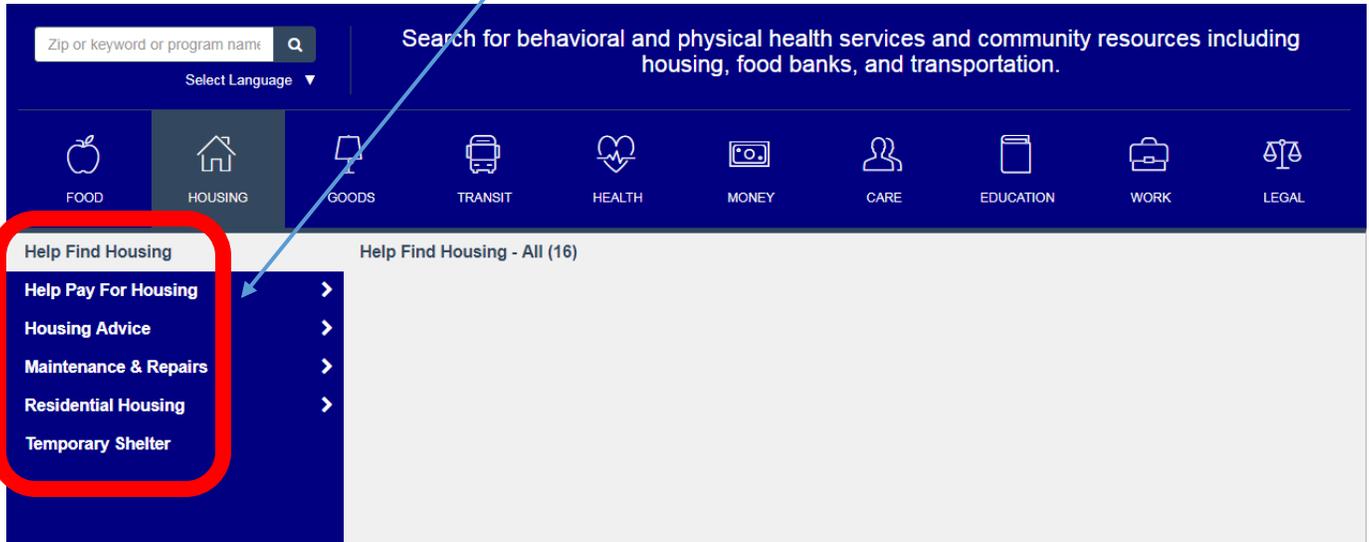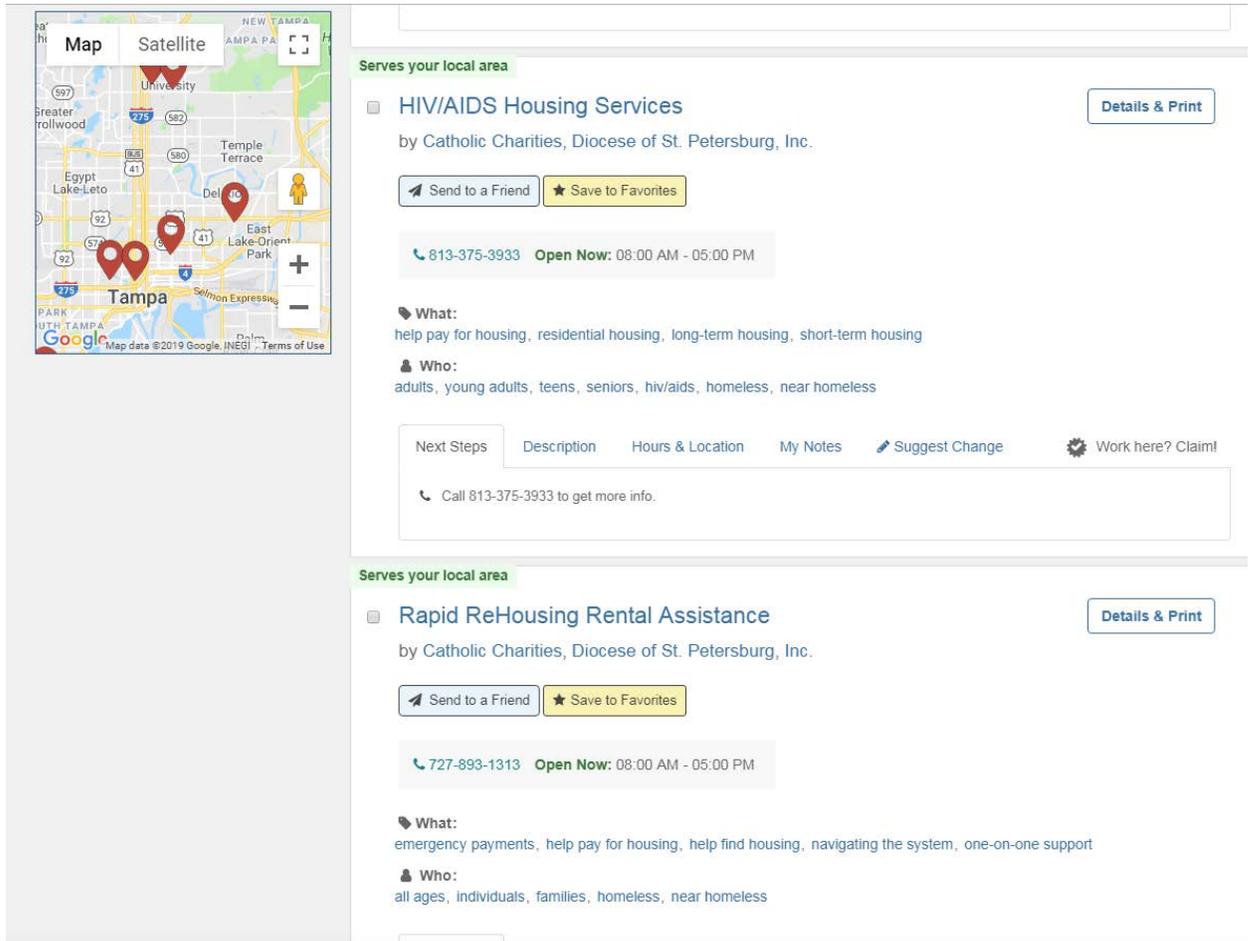


- Clicking on one of these sub-categories provides a list of all the resources within this sub category in parenthesis and further classifies the types of resources available. In this example, clicking on "help pay for housing" shows there are 57 total resources (listed in parenthesis). These resources can be further classified as help pay for internet and phone (15 resources), help pay for utilities (20 resources), home and renters insurance (1 resource) and housing vouchers (2 resources) in the search zip code.



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- If you click on "help pay for housing – All (57), all the relevant resources in this category will be shown, and you can click on each resource individually for more information.



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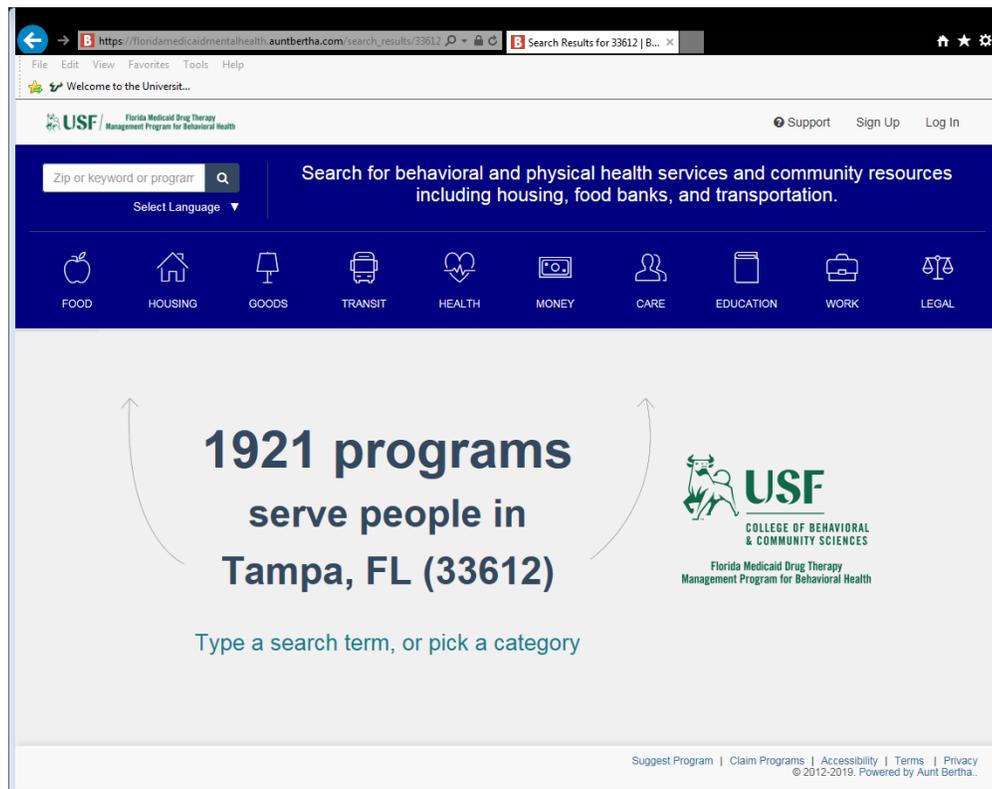
## You can also search by keyword:

- First, enter the local zip code to find all the free or reduced-cost resources that serve your area and click "search".

  Note that you must first search by zip code through the home page before being able to search by keyword.

Search for behavioral and physical health services and community resources including housing, food banks, and transportation.

Zip  90210  Q Search

**Enter zip code of interest here and click "search"**

USF
COLLEGE OF BEHAVIORAL & COMMUNITY SCIENCES
Florida Medicaid Drug Therapy
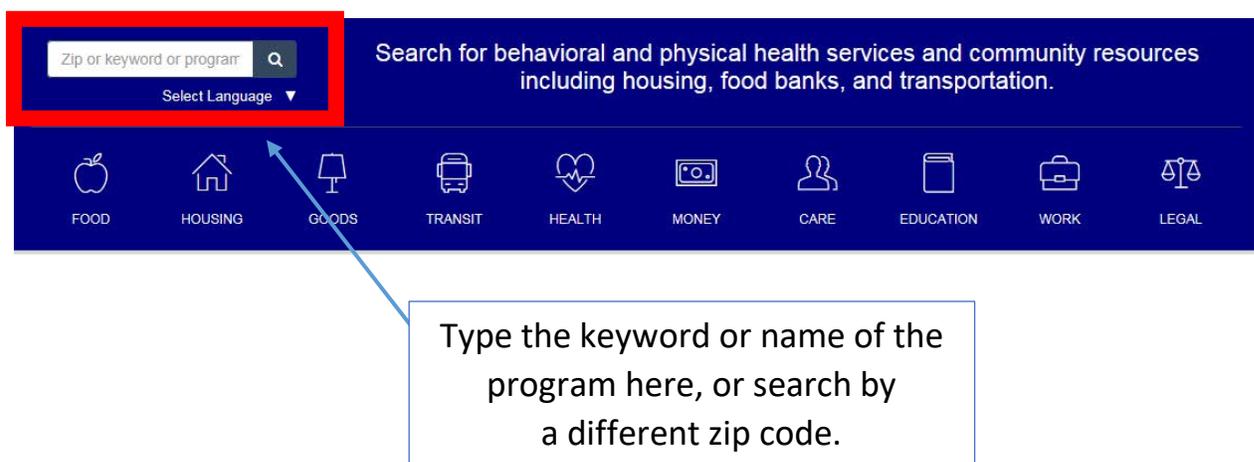Management Program for Behavioral Health

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- After entering your zip code and clicking "search", this is the screen that will come up:



- Instead of clicking on the category of interest, type the keyword or name of the program in the search box that comes up on the screen. You can also search by a different zip code by typing the zip code of interest in this box.



Type the keyword or name of the program here, or search by a different zip code.

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- Searching by keyword (for example, the keyword housing) provides a list of resources with the best match to the keyword.



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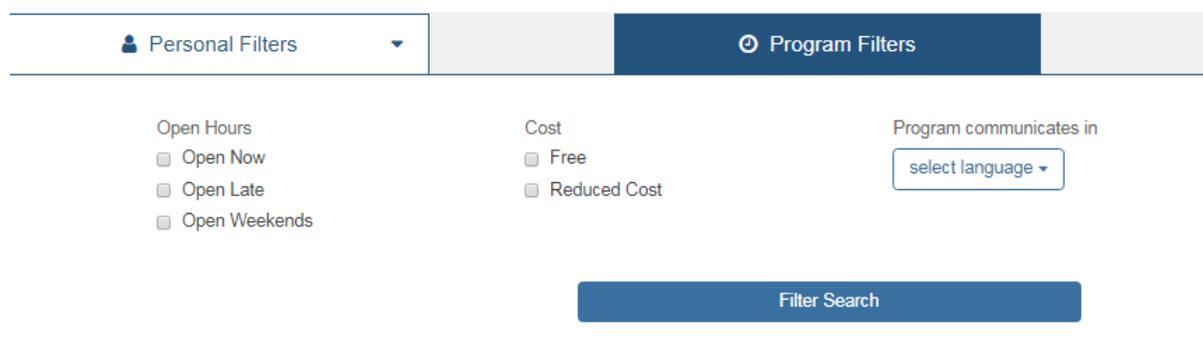
**Whether searching by zip code or keyword, resource search results can be further refined by using personal filters or program filters.**

- **Personal filters** filter resources by parameters such as the age group served, income status; resources for parents, dependents, or caregivers; and resources for active duty military or veterans.
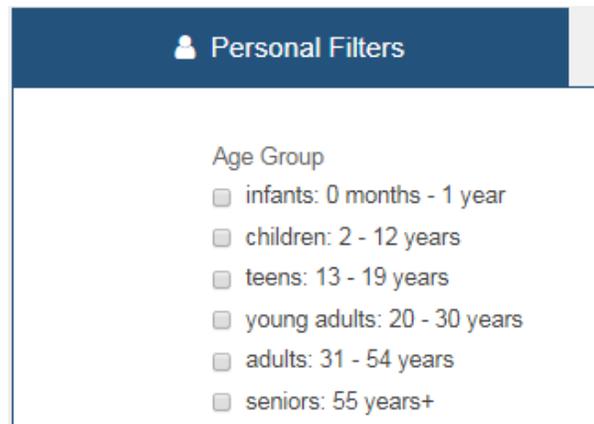
**&** Personal Filters

Age Group
- infants: 0 months - 1 year
- children: 2 - 12 years
- teens: 13 - 19 years
- young adults: 20 - 30 years
- adults: 31 - 54 years
- seniors: 55 years+

- **Program filters** filter by hours of operation and cost (free versus reduced cost)

**&** Personal Filters ▼   **⊘** Program Filters

Open Hours         Cost              Program communicates in
- Open Now         - Free            select language ▼
- Open Late        - Reduced Cost
- Open Weekends

Filter Search

- Checking any of the boxes under personal filters or program filters will list the available resources with the filters applied.

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